







2019 WINNER / 2020 FINALIST Partner of the Year Award Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Business Application

ROBERT POPE

CHIEF COMMERCIAL OFFICER





2019 WINNER / 2020 FINALIST Partner of the Year Award Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Business Applications

GROW.STRONG.FAST.



WHY WE DO WHAT WE DO

We make the very best Microsoft Cloud technology simple to implement, effective and accessible to any size organisation so they can innovate and transform.

GROW.STRONG.FAST.



HOW WE DO WHAT WE DO

We disrupt traditional professional services by offering low cost, fixed price, fixed scope technology solutions specifically designed for SMBs.







THAT COMPLETE NOTION OF BUSINESS

TRANSFORMATION IS SOMETHING THAT ONLY

MICROSOFT CAN DO. THAT IS WHY I CARE SO MUCH

ABOUT THE MAINSTREAMING OF DYNAMICS. IT'S

NOT ABOUT DYNAMICS ON IT'S OWN, IT'S DYNAMICS

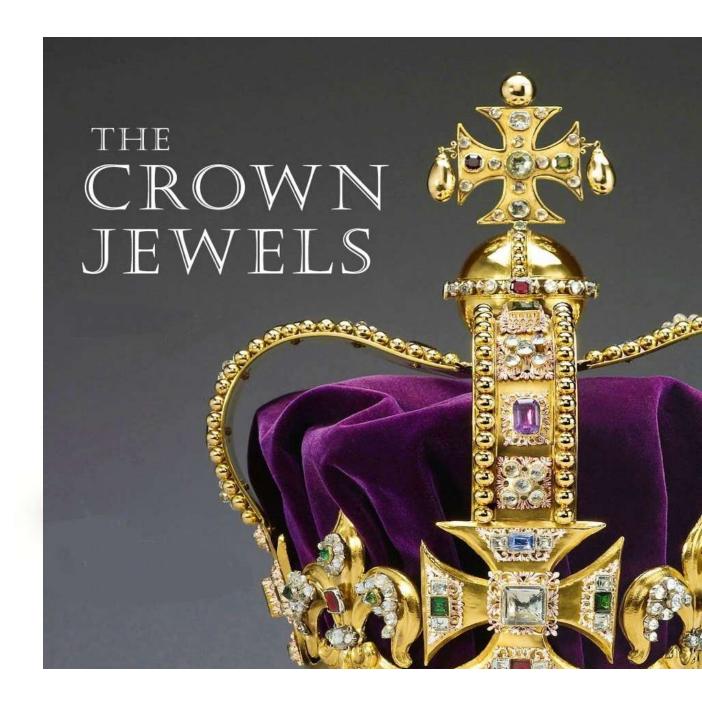
AT THE CENTER OF THE COMPANY ??

Satya Nadella
Chief Executive Officer at Microsoft





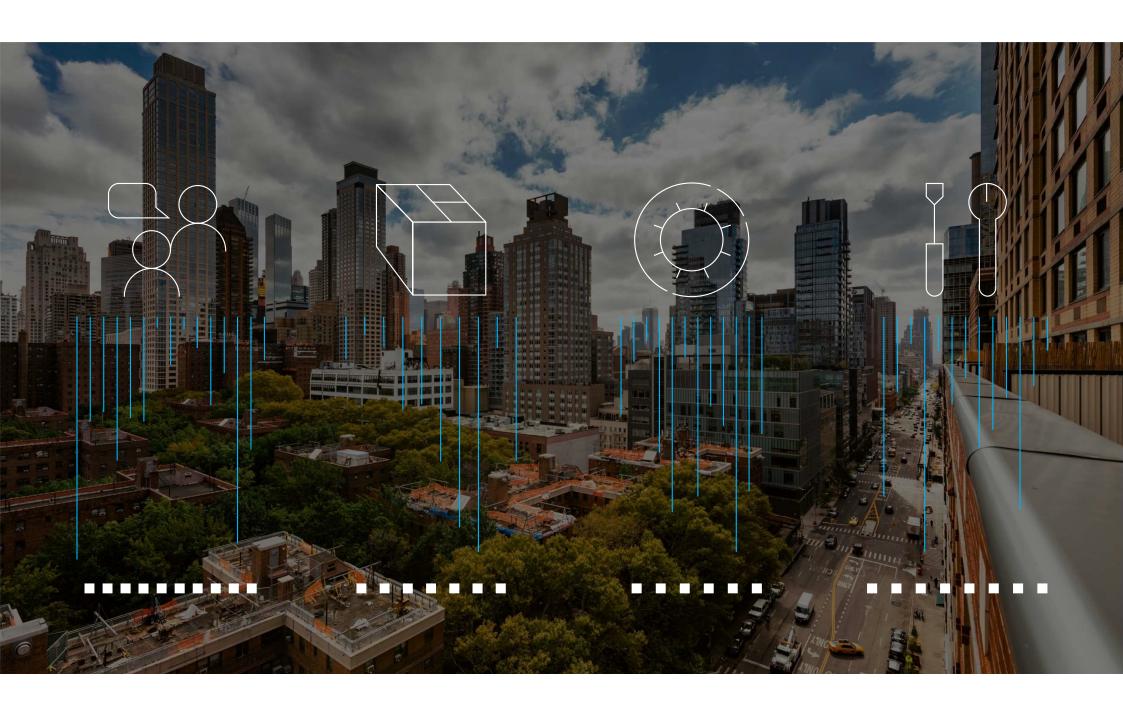














Accelerating AI innovation

Vision

0

2016
Object recognition human parity

Speech Recognition



2017
Speech recognition human parity

Reading



2018
Reading comprehension human parity

Translation



2018

Machine translation human parity

Speech Synthesis



2018
Speech synthesis
near-human parity

Language Understanding



2019
General Language
Understanding human parity

Accelerating AI innovation

Vision



1.3M Developers

Using Azure Cognitive Services Speech Recognition



35 Million

Bot Service messages every day Reading



Billions of pages

indexed with
Bing machine reading

Translation



60 languages

supported by PowerPoint Translator Speech Synthesis



660M users

using social bot Xiaoice

Language Understanding



155+

Million

Office 365 users



What is it*

*and why should you care



Microsoft Dynamics 365 Business Central

OUR JOURNEY TOGETHER





31 years of heritage



220,000 customers



3.3 million users



Sold in 196 countries



Served by 4,500 partners

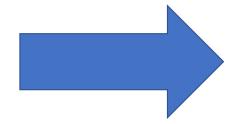
EVOLUTION TO BUSINESS CENTRAL





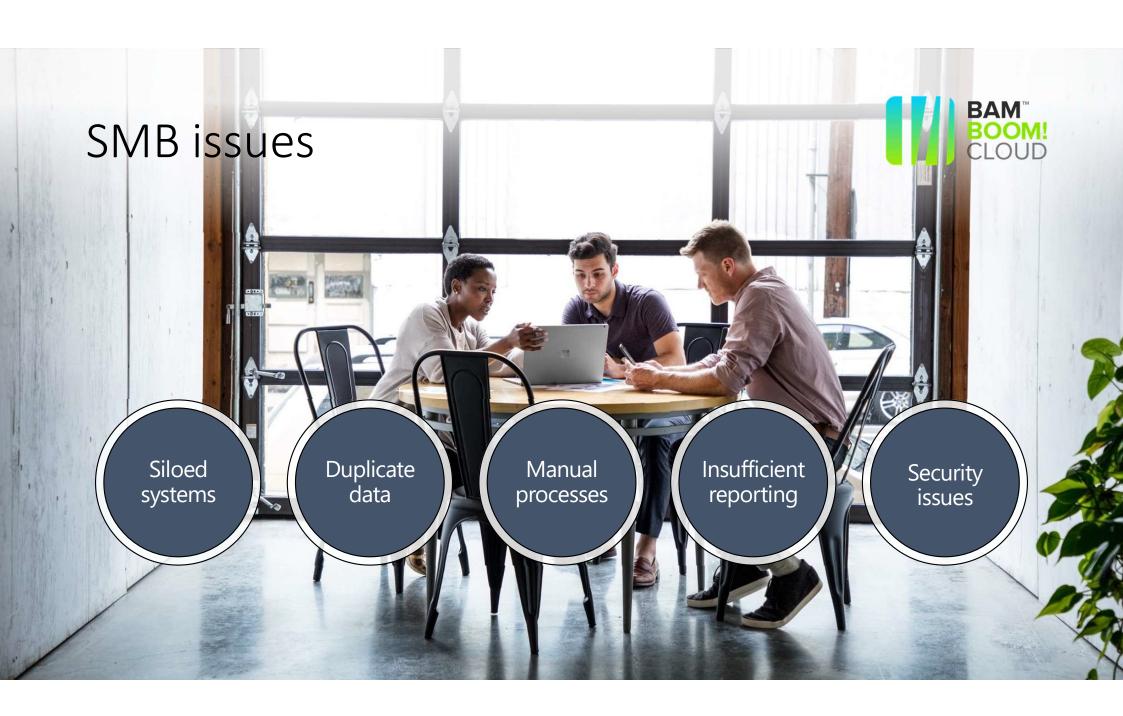


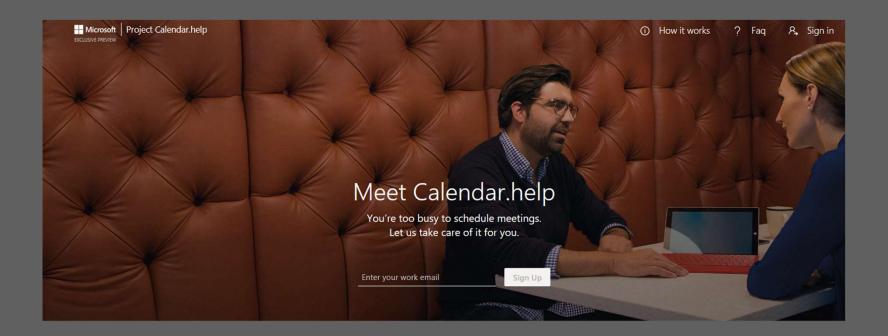






Microsoft Dynamics 365 Business Central

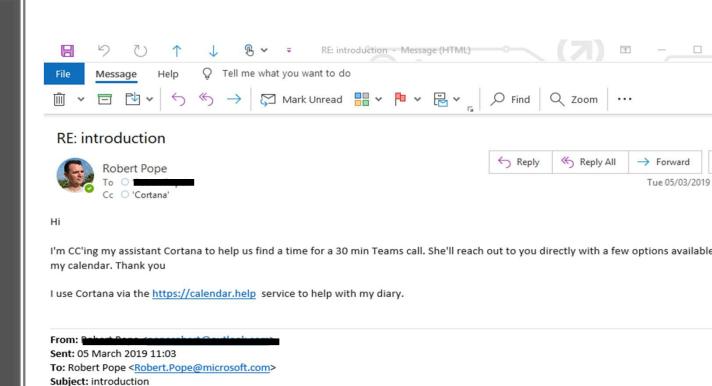




Alin action | Calendar.help

Al in Action

Rob Pope (my) view



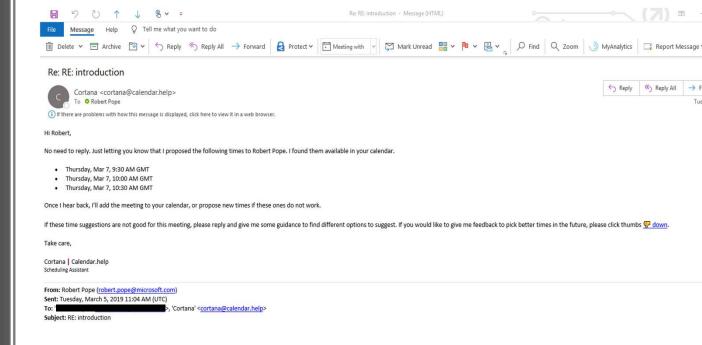
I'd love to speak to you about a new project we are beginning. Please can I have 30 minutes of you time to discuss in more detail?

Kind regards

Bob Jones

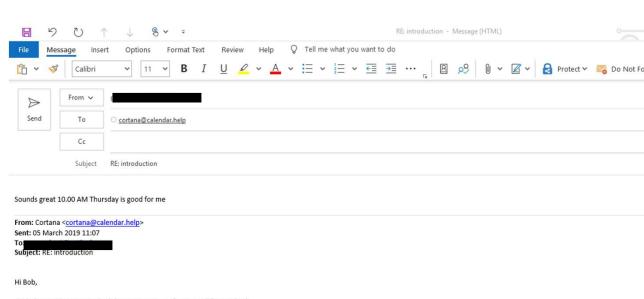
Al in Action

Rob Pope (my) view



Hi I'm CC'ing my assistant Cortana to help us find a time for a 30 min Teams call. She'll reach out to you directly with a few options available in my calendar. Thank you I use Cortana via the https://calendar.help service to help with my diary.

Bob Jones View



I'm helping Robert Pope schedule a 30 minute conference call for you both.

Below are some proposed times when Robert is available.

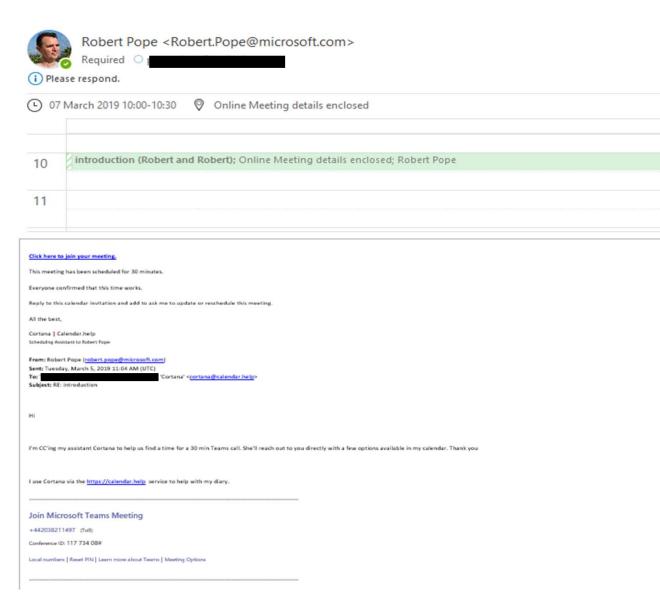
- . Thursday, Mar 7, 9:30 AM GMT
- . Thursday, Mar 7, 10:00 AM GMT
- Thursday, Mar 7, 10:30 AM GMT

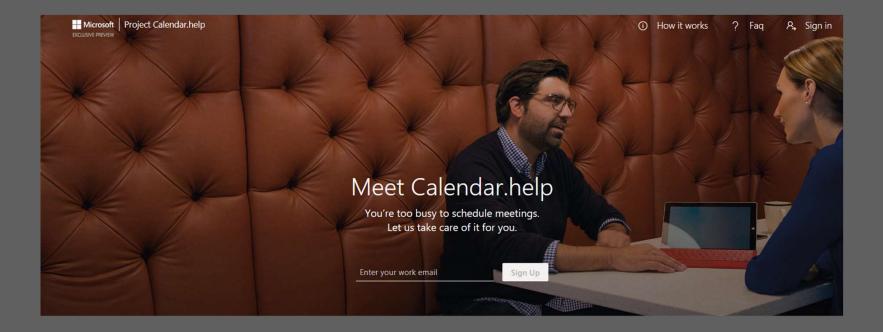
Please let me know which of these times or if another specific time could work for you, so I can lock in the best time on both of your calendars.

Warmly yours,

Cortana | Calendar.help Scheduling Assistant to Robert Pope

Bob Jones receives the invite





Use Code "CupcakeFrosting"

Calendar.help



Demo











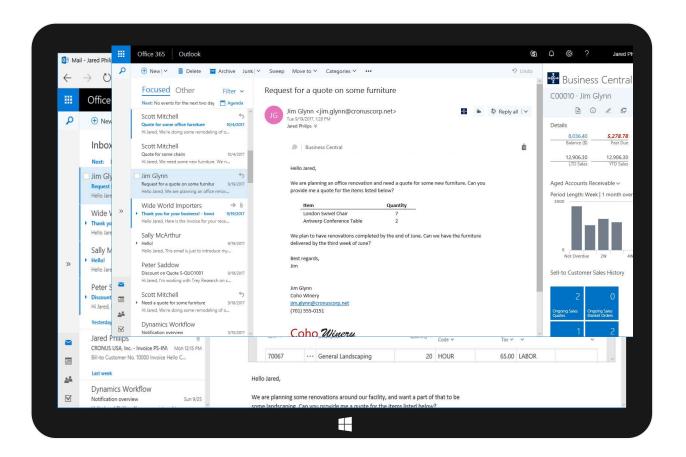


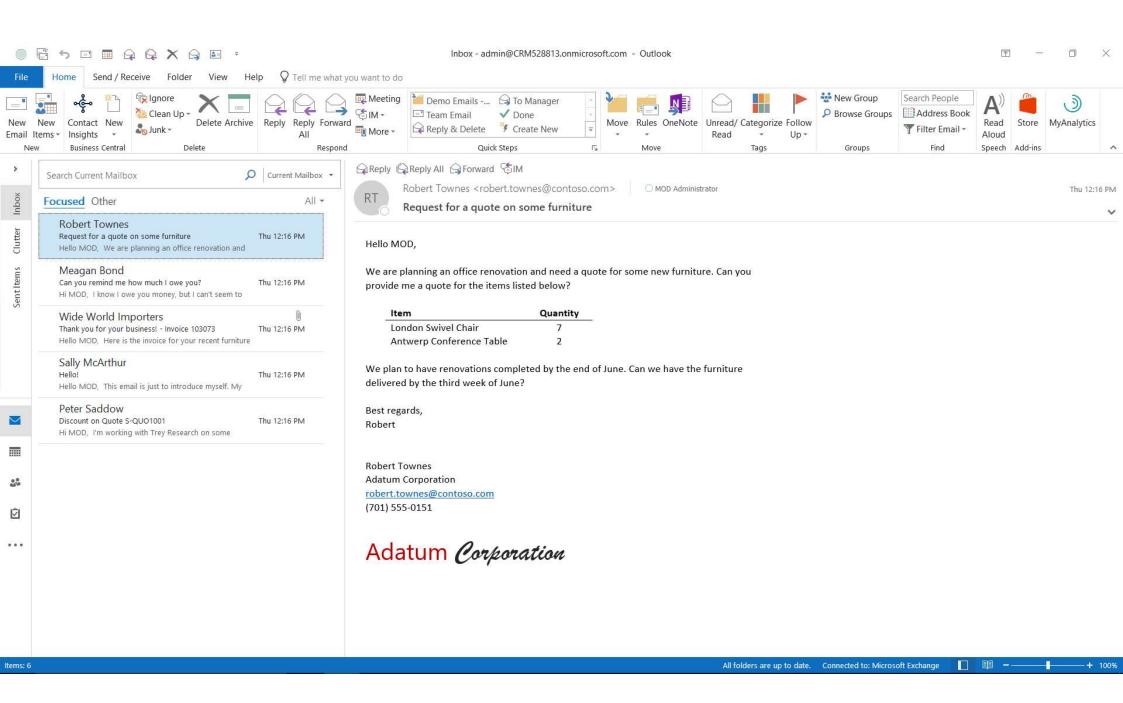


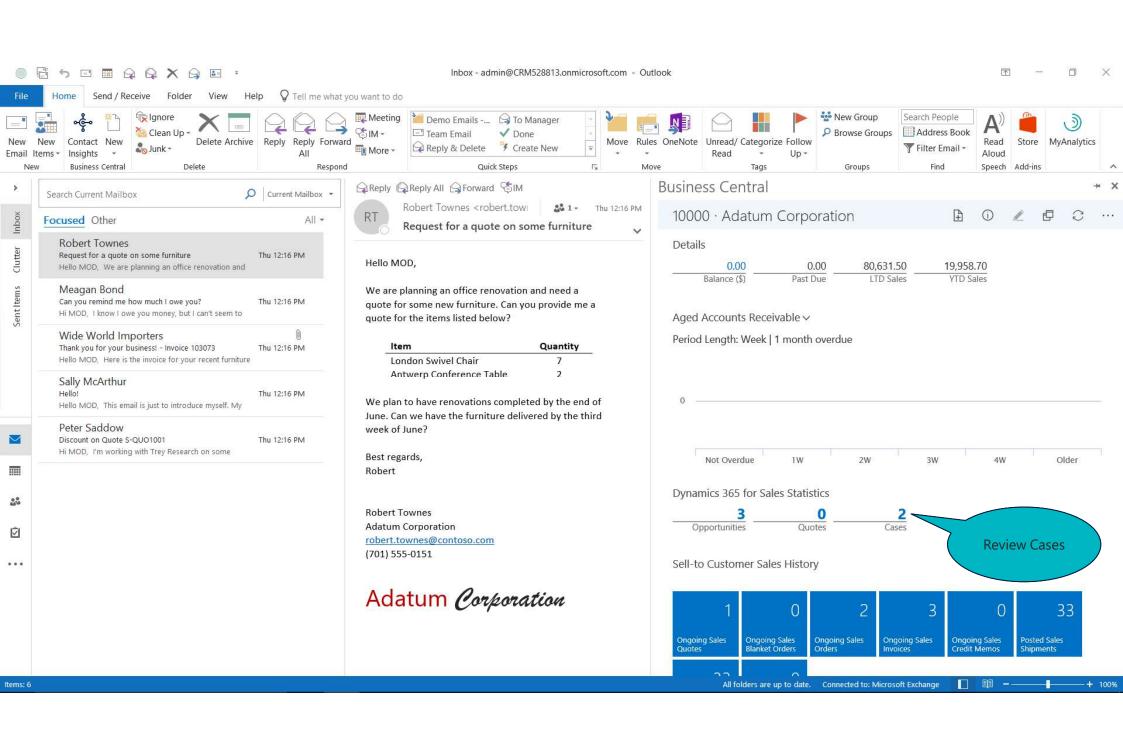
2019 WINNER / 2020 FINALIST Partner of the Year Award
Dynamics 365 for Business Central Award

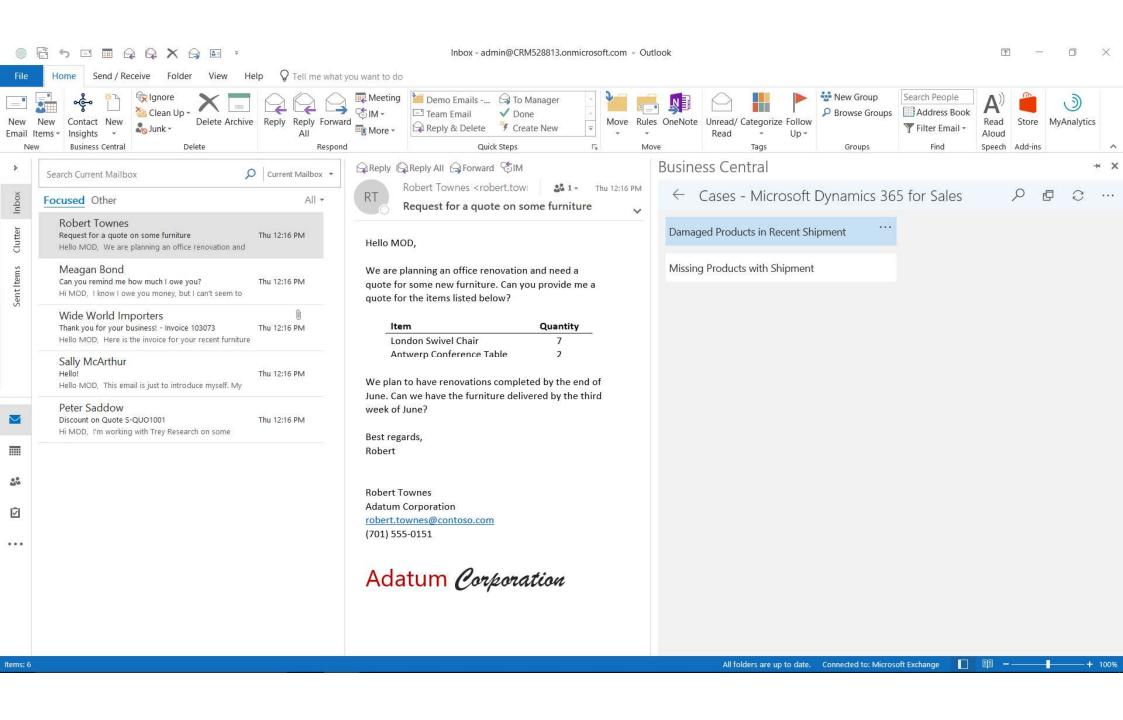
2020/2021 INNERCIRCLE for Microsoft Rusiness Application

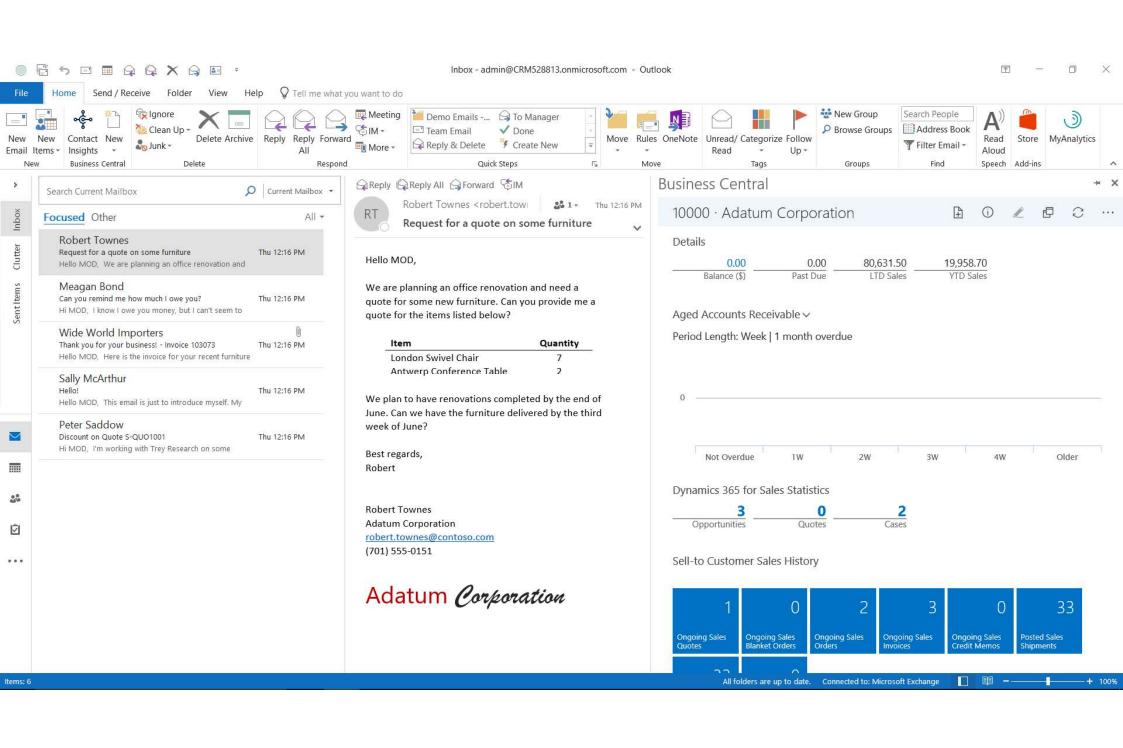
Manage quote to cash, all within Outlook

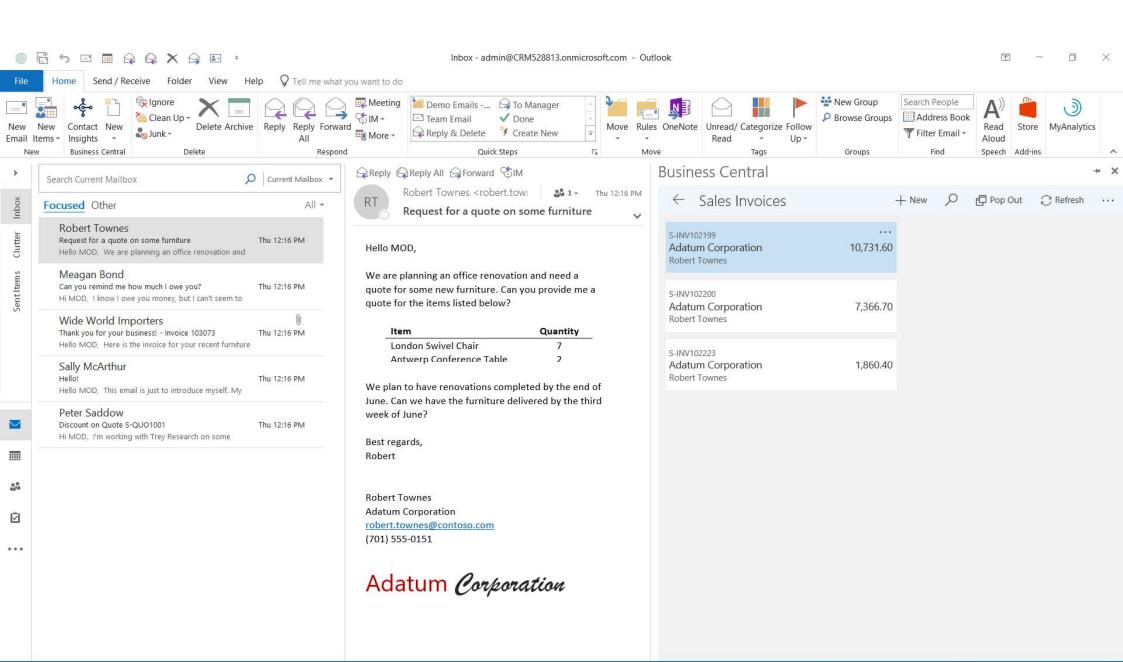






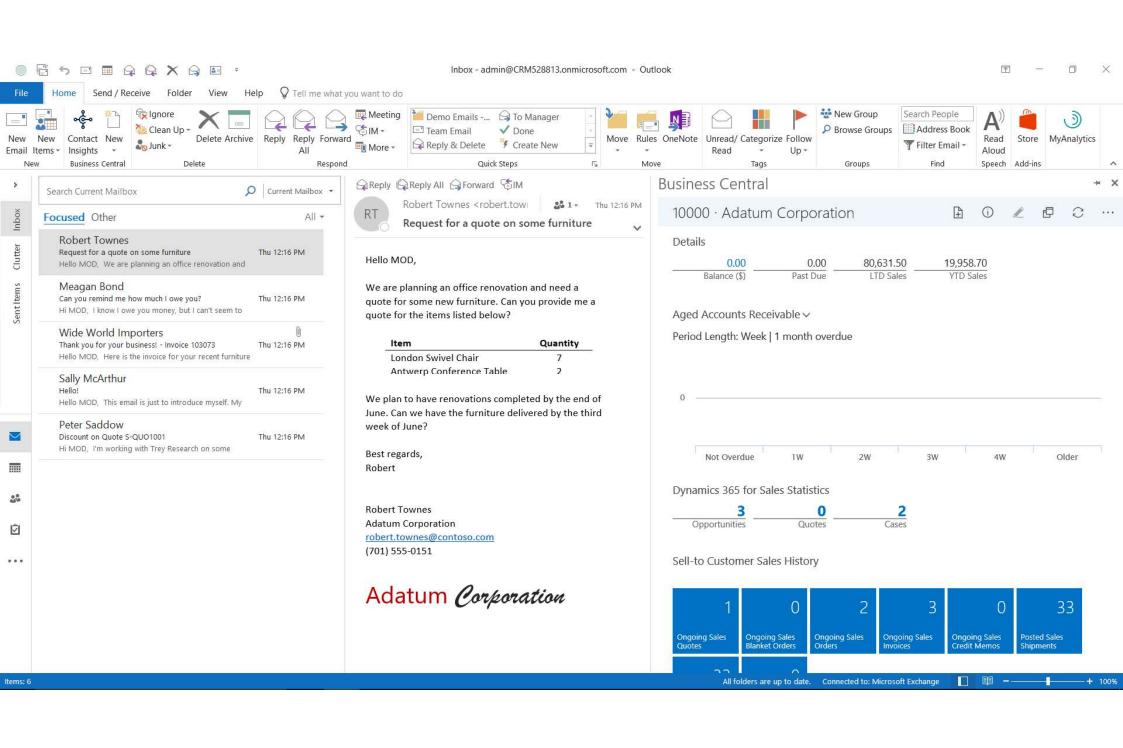


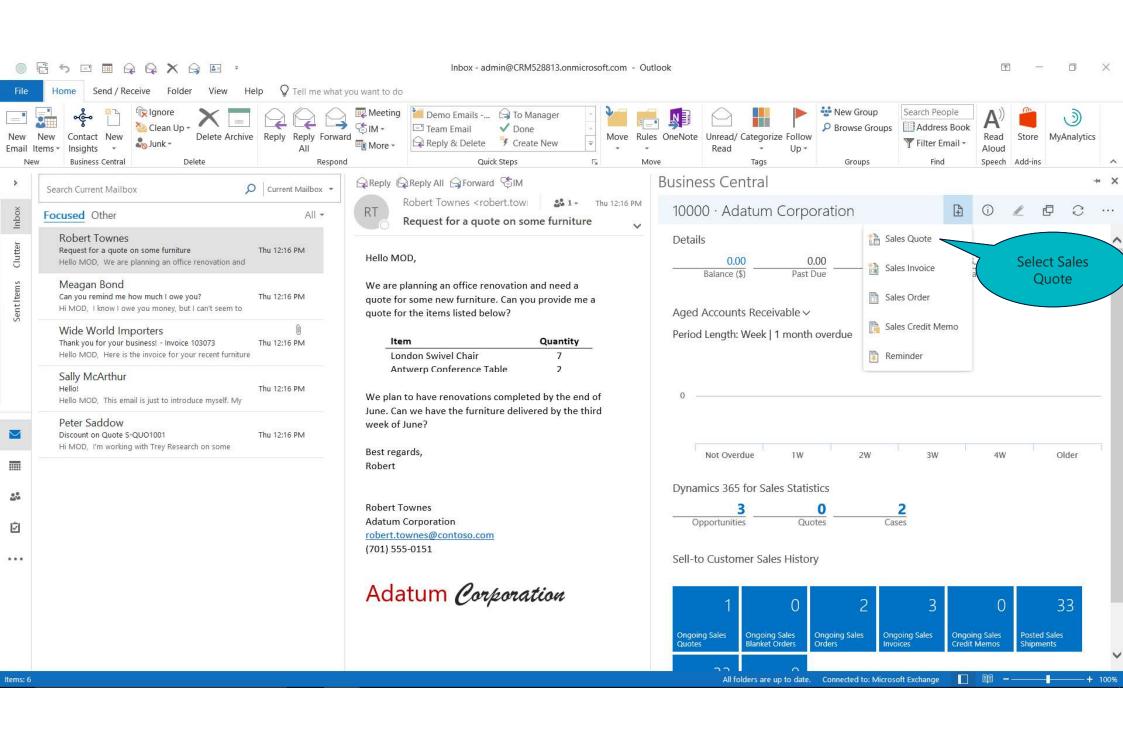


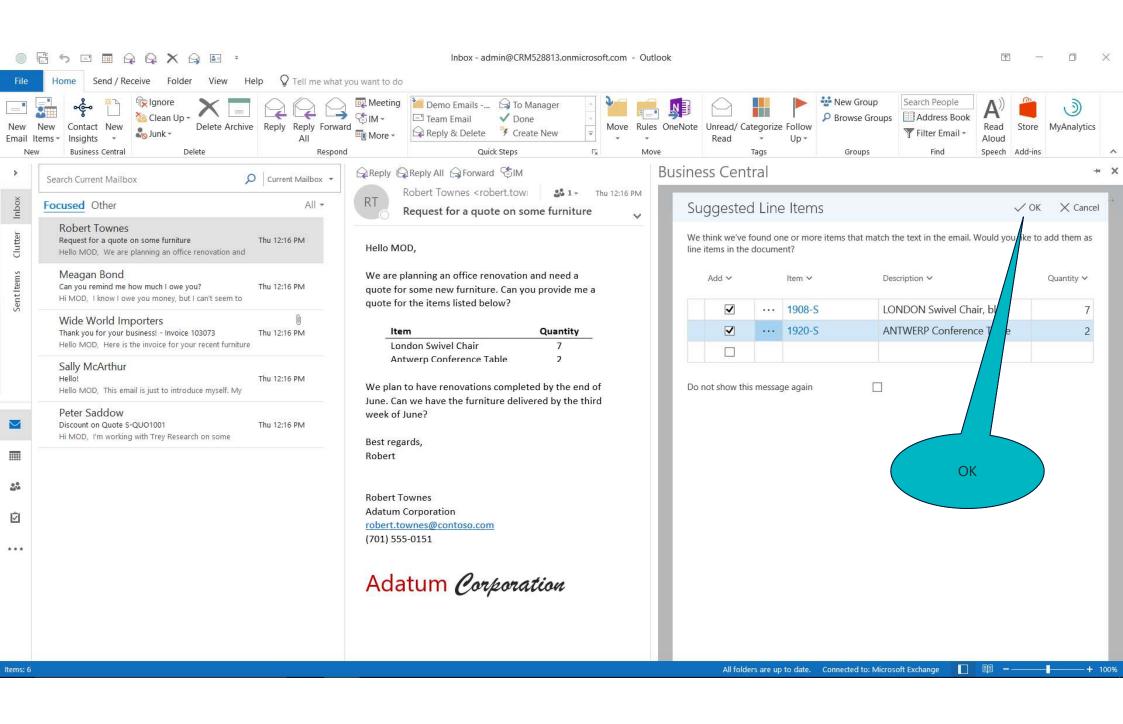


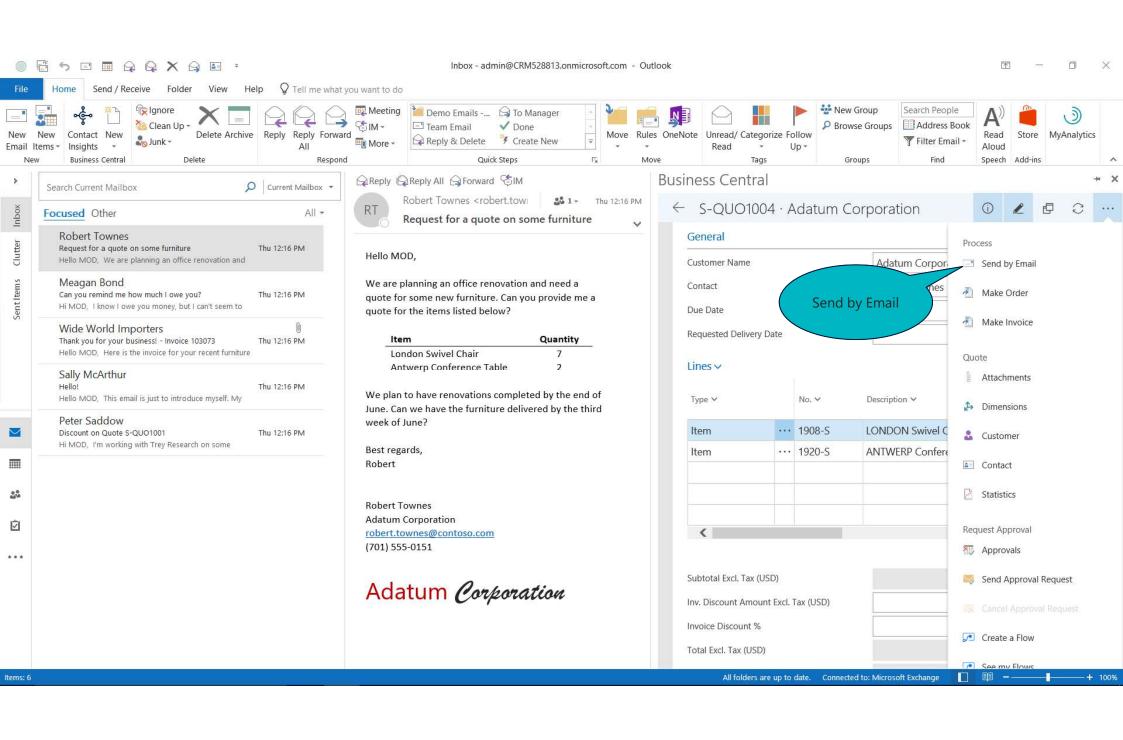
Items: 6

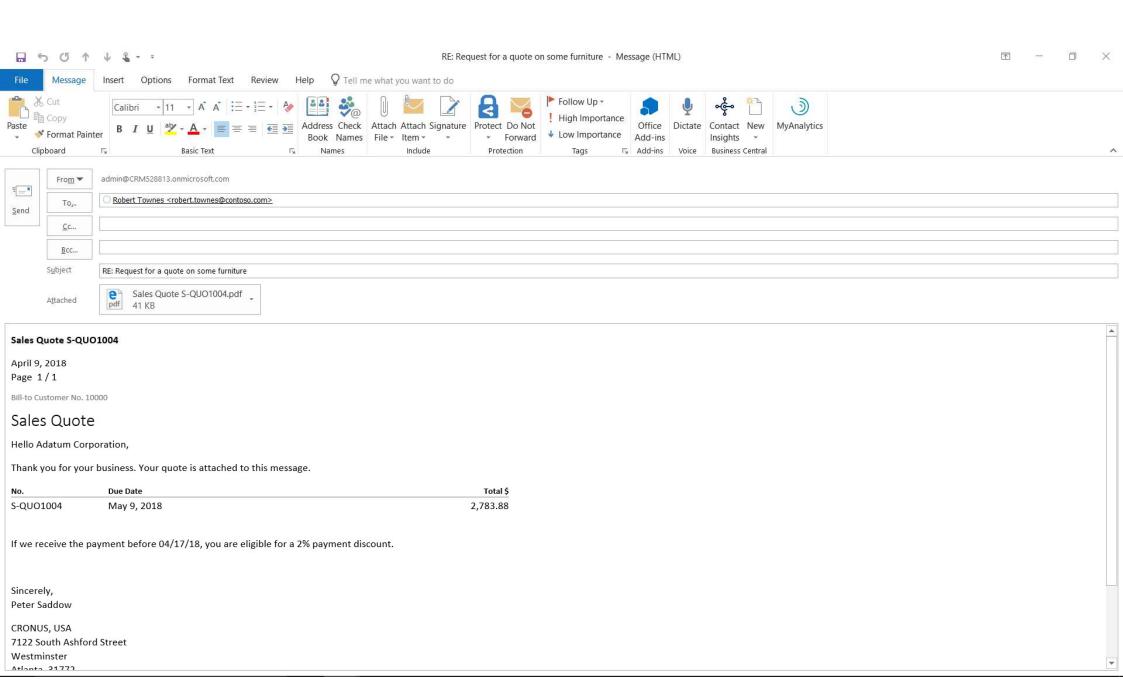
All folders are up to date. Connected to: Microsoft Exchange

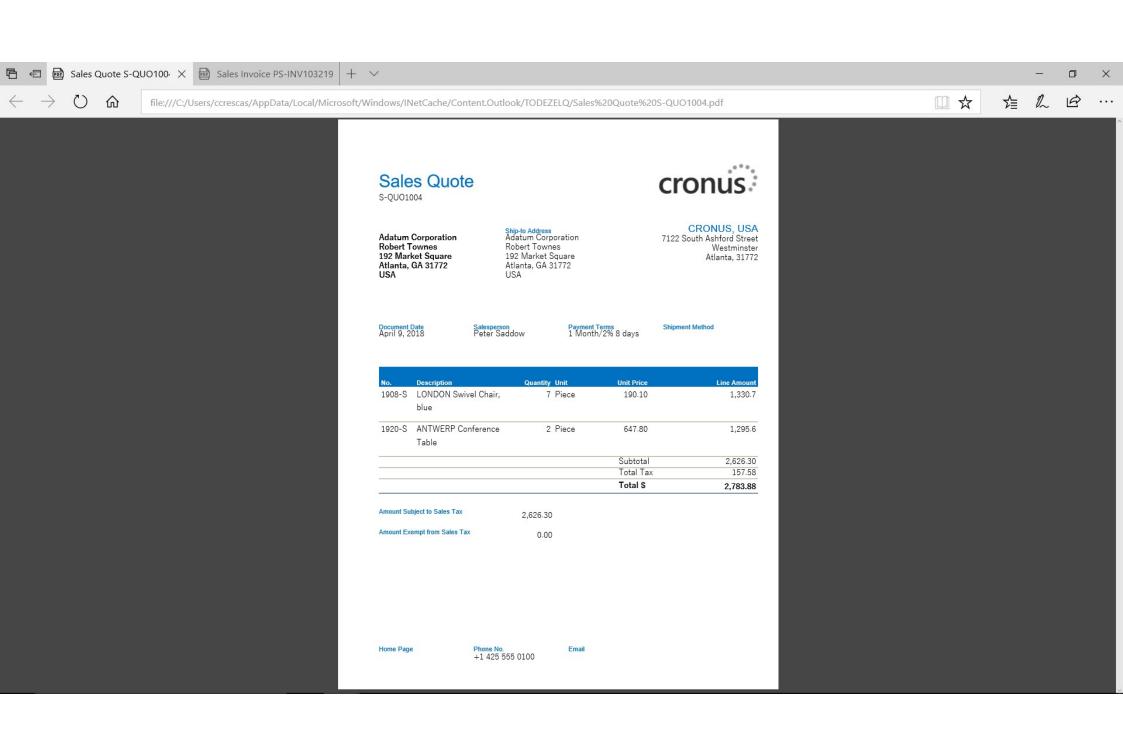














Demo









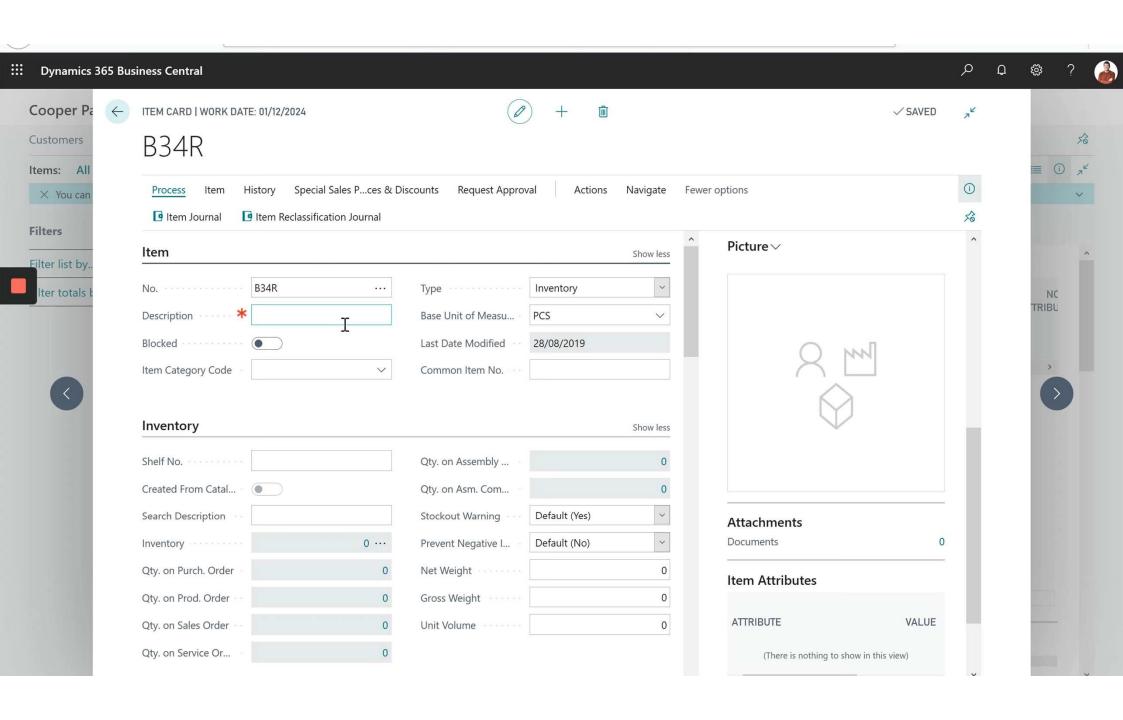






2019 WINNER / 2020 FINALIST Partner of the Year Award
Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Rusiness Application





Demo

















2020/2021 INNERCIRCLE for Microsoft Rusiness Application

101015 · School of Fine Art

| Process Release Pos | sting Pre | epare Order Request Approval | Print/Send | Navigate M | ore options | | | | | C | |
|-----------------------------------|-----------|------------------------------|------------|---|-----------------------|-----------------|--------------------------|---------------------------------|--|---------------------------------|--|
| General | | | | | | | Show more | ① Details | 1 Attachm | ents (0) | |
| Customer Name | | | | External Document No. PO123290 | | | | | Sell-to Customer Sales History | | |
| Contact Meagan Bond | | | Status | Status · · · · Open | | | | 3 | 0 | 4 | |
| Posting Date | | | Credit | Credit Status · · · · · · · · · · · · · · · · · · · | | | | | 0 | 4 | |
| Order Date | | | | | | | Ongoing Sales Quotes | Ongoing Sales Blanket Orders | Ongoing Sales Orders | | |
| | | | | | | | | 2 | 0 | 0 | |
| Lines Manage More options | | | | | | | | Ongoing Sales Invoices | Ongoing Sales Return Orders | Ongoing Sales Credit Memos | |
| Туре | No. | Description | Quantity | | it Price Excl. VAT | Line Discount % | Line Amount Excl. VAT | 59 | 59 | 0 | |
| → Item | : 1896-S | ATHENS Desk - 2 | 8 | PCS | 1,000.888 | | 8,007.10 | Posted Sales Shipments | Posted Sales Invoices | Posted Sales Return Receipts | |
| | | | | | | w . | | 0 | | | |
| | | | | | | | | Posted Sales Credit Memos | | | |
| Subtotal Excl. VAT (USD) 8,007.10 | | | | Total Excl. VAT (USD) · · · · · · · 8,007.10 | | | | | | | |
| Inv. Discount Amount Excl. V 0.00 | | | | Total VAT (USD) | | | | | Customer Statistics | | |
| Invoice Discount % | | | 0 Total I | Total Incl. VAT (USD) | | | | Customer No. | | 30000 | |
| | | | | | | | | Balance (LCY) | | 32,644.30 | |
| Invoice Details | | | | | | | Show more | SALES | | | |
| Currency Code · · · · · USD | | | | Department Code · · · · · · · · · | | | | | Outstanding Orders (LCY) Shipped Not Invd. (LCY) | | |
| Prices Including VAT | | | | Customergroup Code · · · · · · | | | | Outstanding I | | 0.00 5,885.60 | |
| | | | | | | | | PAYMENTS | | | |
| The bush resulting creap | | | | Payment Discount % | | | Payments (LC | | 112,250.30 | | |
| Payment Terms Code · · · · · · CM | | | ✓ Direct | Direct Debit Mandate ID · · · · · · · | | | | Refunds (LCY) | | 0.00 | |

SALES PROCESS PAIN POINT SELLING





WE HAVE TOO MANY MANUAL PROCESSES



OUR REPORTING IS POOR



WE WANT A MODERN SYSTEM



WE'VE OUTGROWN OUR SYSTEM



WE WANT EVERYTHING MICROSOFT



OUR SYSTEMS DON'T TALK TO EACH OTHER



OUR SYSTEMS ARE TOO BESPOKE



OUR SYSTEM IS NO LONGER SUPPORTED



2019 WINNER / 2020 FINALIST Partner of the Year Award Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Business Applications

BAM* BOOM! CLOUD

CHANNEL AS A SERVICE



Land New Customers

New Customers to Dynamics 365
Upgrade On-Premise Customers (GP / NAV)
Switch from Competitive Solutions e.g Sage
Small Business ERP Focus



Grow Existing Customers

Drive CSP
Reduce Churn
Drive M365
Double Azure



Expand Ecosystem

Business Led Conversation
Power Platform
Data and Al (Azure) projects



2019 WINNER / 2020 FINALIST Partner of the Year Award Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Business Applications

THE HOW





Demand Generation

GTM in a box Support to identify targets in base



Capability

Sales training and readiness
Pre Sales Support



Capacity

Rapid automated delivery
Simple SKU based – easy to sell
Support packs
Best in the world delivery



2019 WINNER / 2020 FINALIST Partner of the Year Award Dynamics 365 for Business Central Award

2020/2021 INNERCIRCLE for Microsoft Business Applications

WHAT TO LOOK OUT FOR REPLACE THESE SYSTEMS







SunSystems

sage Intacct







IS ONE IN THE ROOM?

